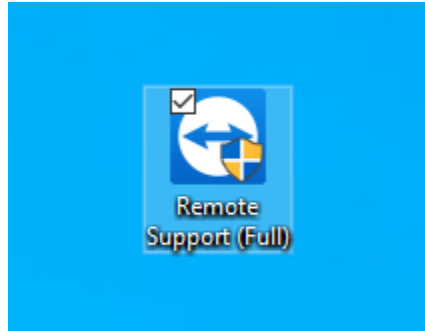


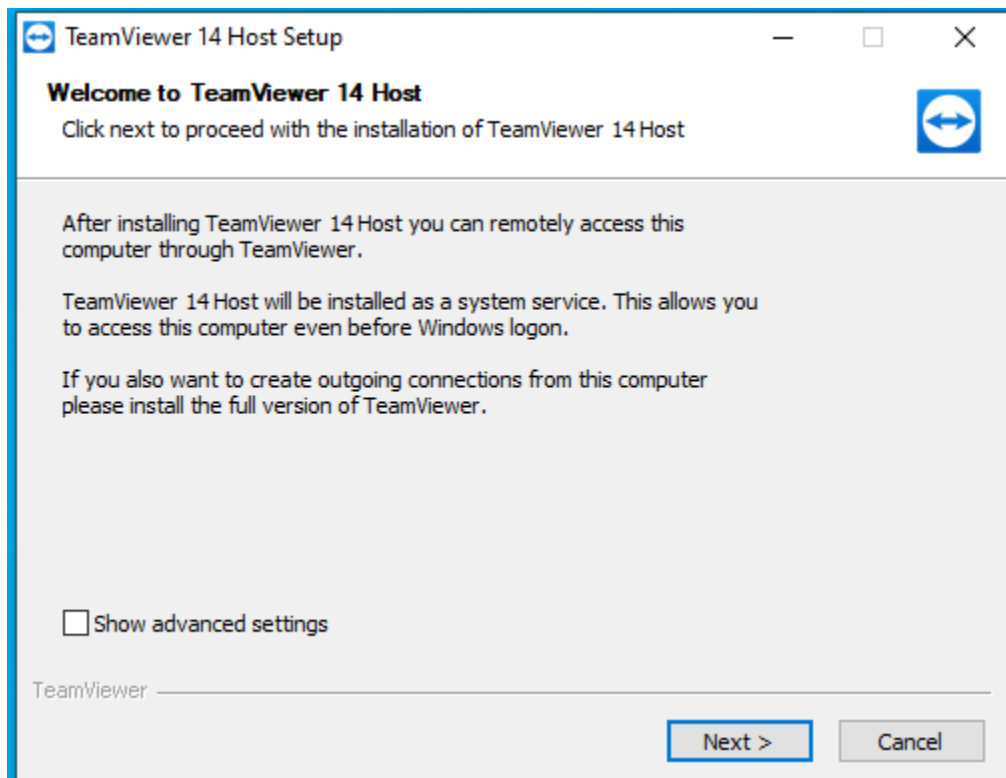
# Remote Support using TeamViewer 14

## Installing Host on Remote Computer

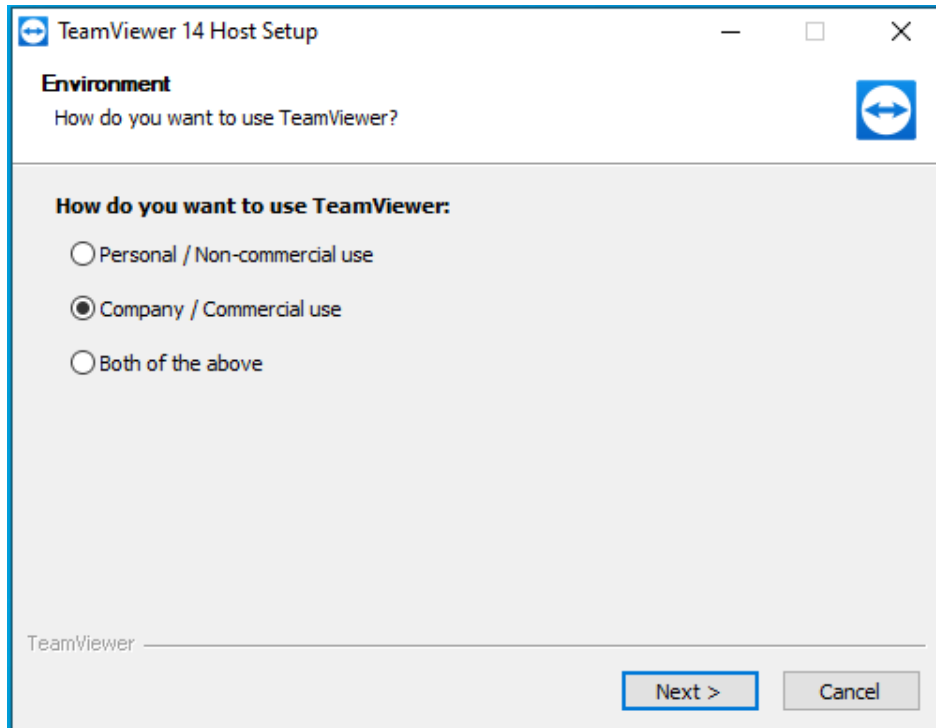
Step 1 – Extract file from downloaded zip file to Desktop



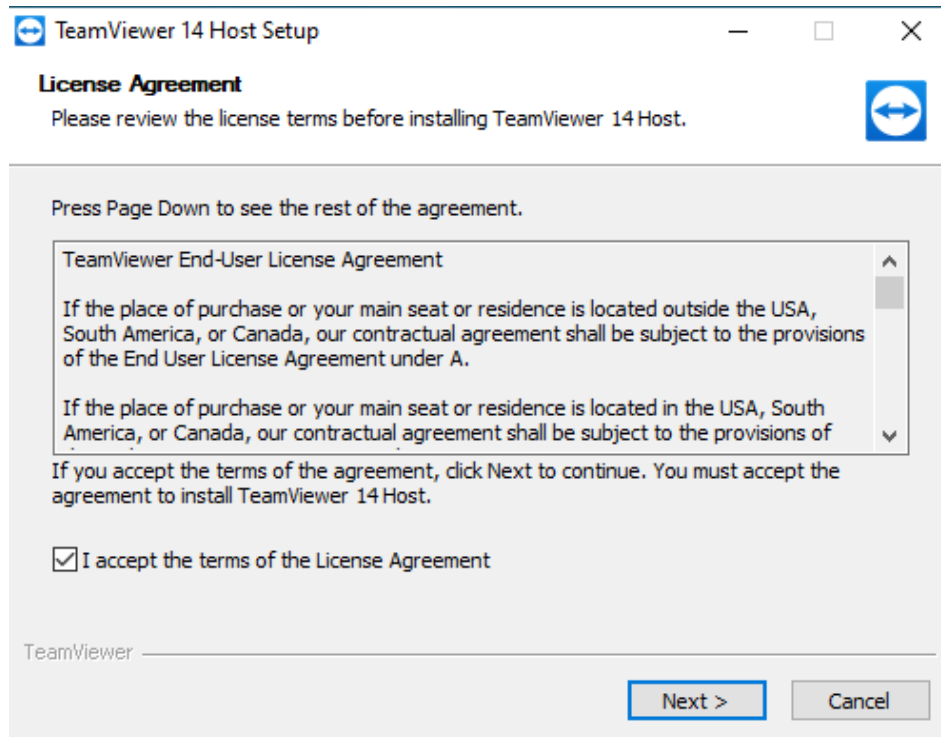
Step 2 – Launch application and the following window will Open – Click **Next**



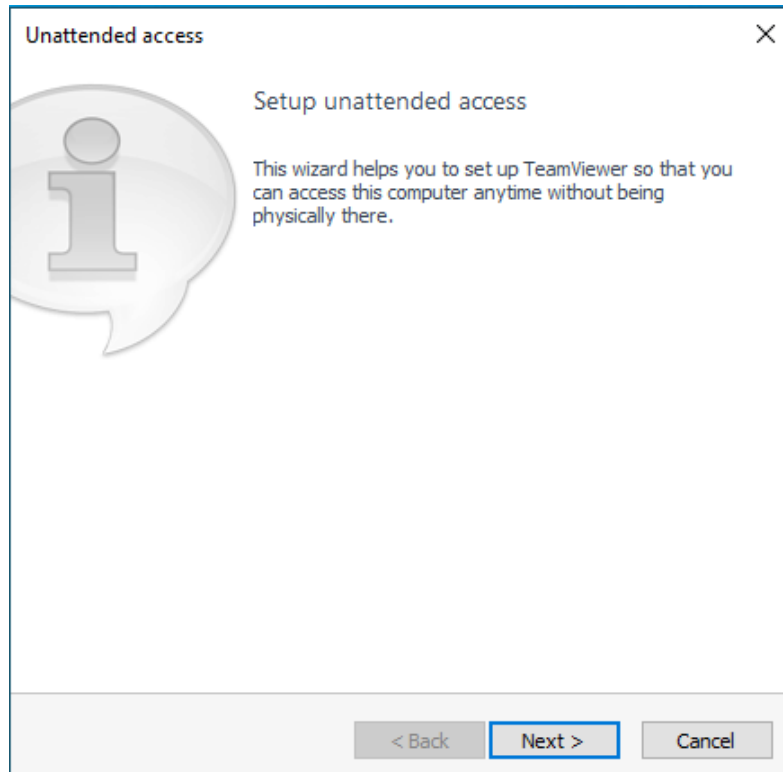
Step 3 – Check to ensure that Company / Commercial use is selected – click **Next**



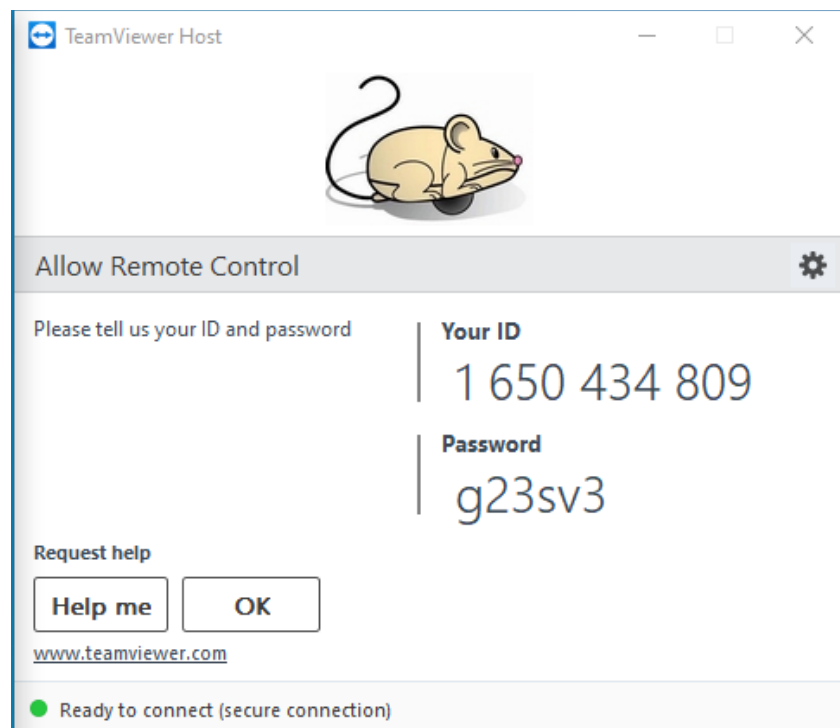
Step 4 – Accept the License terms – click **Next**



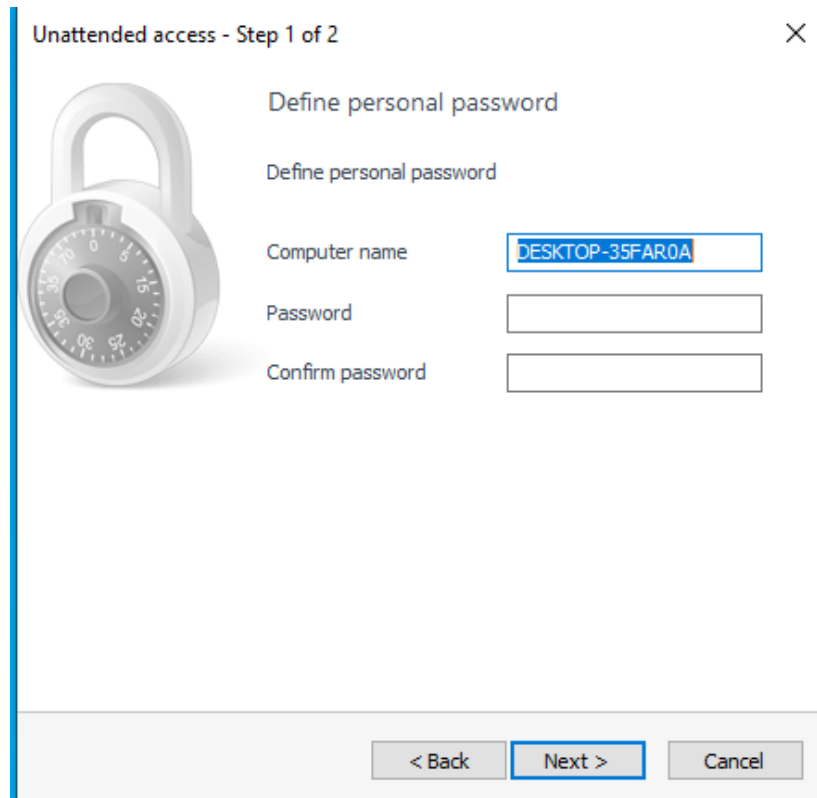
Step 5 – When this Window appears – click **Next**



Step 6 – When this Window appears – click **OK**. At this point you could also give me your **ID** and **password**



Step 7 – When this Window appears – change Computer Name to your name e.g. Fred Smith – Desktop  
I will provide you with the password



Unattended access - Step 1 of 2

Define personal password

Define personal password

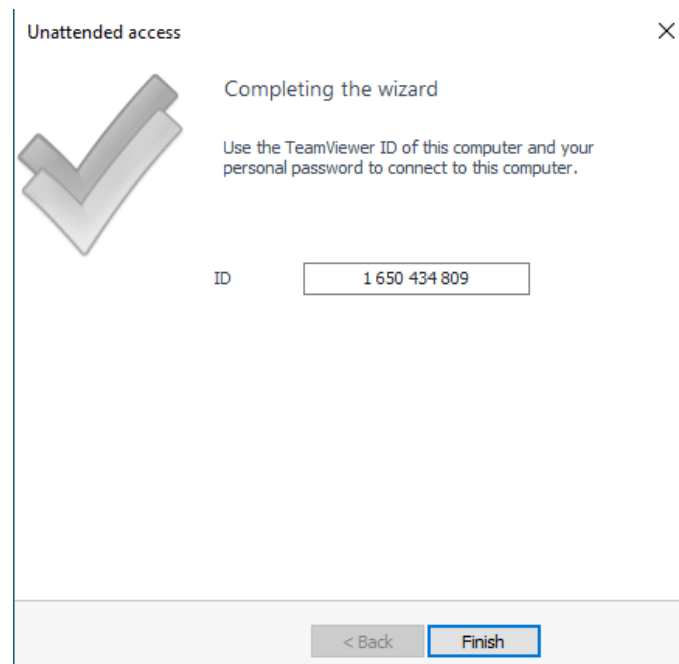
Computer name

Password

Confirm password

< Back Next > Cancel

Step 8 – That's it click Finish and software is installed



Unattended access

Completing the wizard

Use the TeamViewer ID of this computer and your personal password to connect to this computer.

ID

< Back Finish

Step 9 – A final confirmation screen will appear – click Allow and Finish

